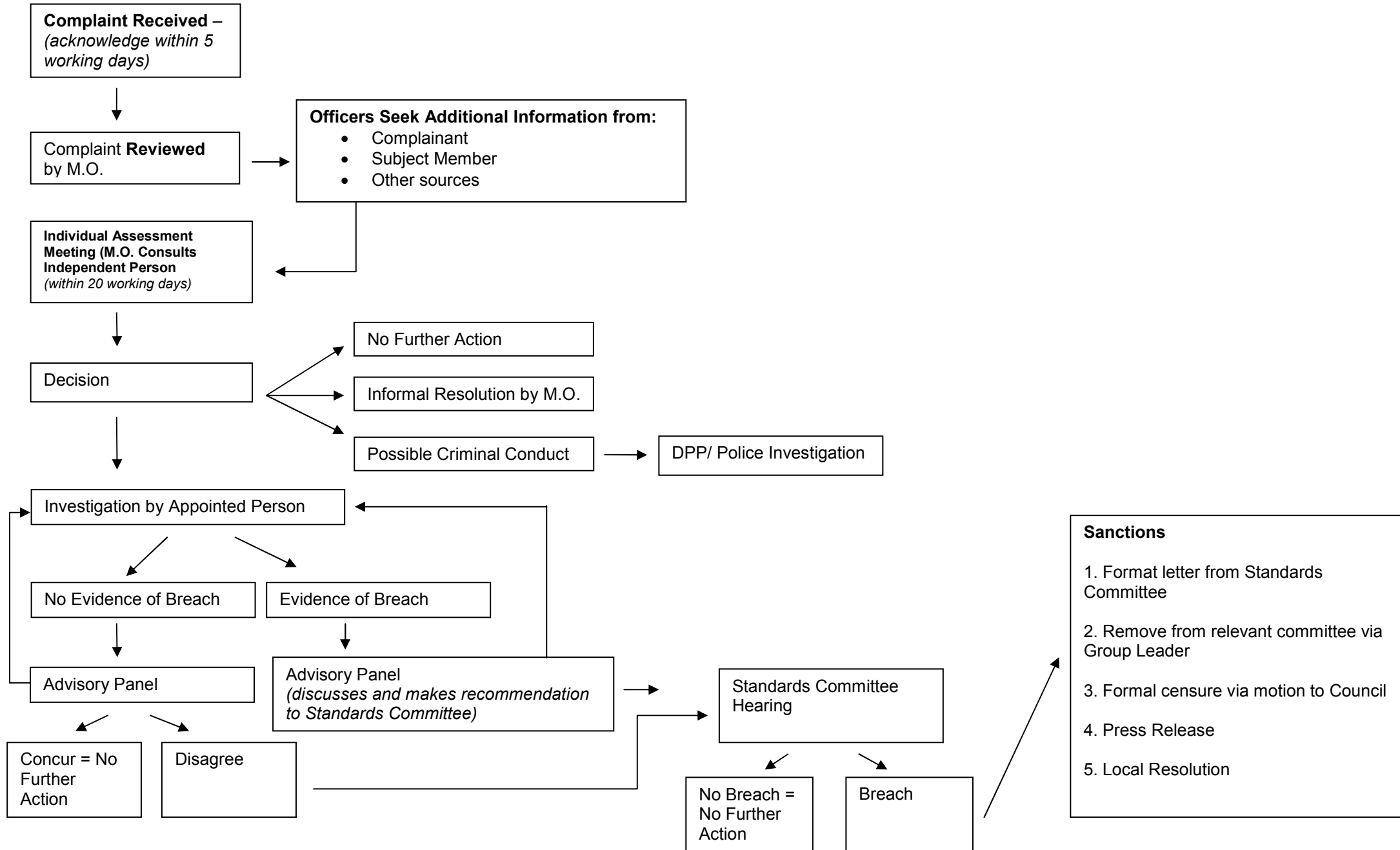


Processing Complaints: Code of Conduct: Localism Act 2011



Key: M.O. = Monitoring Officer